



The KC HELP

The Knights Community Hospital Equipment Lend Program
324 W Margaret St Pasco, WA 99301
(509) 212 0900

Annual Report Summary for KC Help Program In 2022

During the Pandemic of 2020 and 2021, the Knights Community Hospital Equipment Lend Program operated as an essential service under COVID restrictions supporting hospitals with patients who were ambulatory for home care. In 2022 as restrictions were lifted and the delayed less critical surgeries were performed, we experienced a record year of service to our communities. Throughout 2022, service to our communities remained strong and our volunteers and staff responded with a can-do attitude. Statewide, KC Help served 6,056 Families with durable medical equipment. The Wheelchairs, Hospital beds, Hoyer lifts, bathroom equipment and other assistive aid and mobility equipment needed for their recovery from injury and illness made a real difference in the lives of families. Our neighbors in the 132 communities we serve experienced the gift of who we are as Knights of Charity. Being able to provide for the least of our brothers is what we are called to do. This program gives us an amazing presence in our communities. Knights of Columbus men and their wives, along with amazing community volunteers worked alongside and received, sanitized and repaired donated equipment. They listened to families in our community share their need and their struggle. Our Volunteers open doors to the community and help them select the equipment they need, listen to their stories, and walk with them as they recover.

Families made nearly 14,000 phone calls to KC Help. They were in need of our service or wanted to donate equipment and/or funds to our program. Through the three KC Help Regional Centers in the Tri Cities, Wenatchee and Poulsbo, 9,669 items were provided with a value of our service at \$2,546,350. Our Brothers provided 10,615 volunteer hours in 2022. The hour may have been spent sanitizing a commode, fixing a wheelchair, listening to their story, or delivering a walker to a homebound widow. If that hour is valued according to the "Independent Sector of the Do Good Institute," it is \$29.95 per hour and totals \$317,919. However, if the value of our volunteer's hour is based on the value of our service, it averages \$240 per volunteer hour.

Highlights in 2022 include placing thousands of durable medical equipment items with many families who would otherwise have had to do without. Thus, we emerged at the 2022-year's end increasing our statewide service from 7,904 items in 2021 to 9,669 items (a growth of 22%).

Statewide we loaned:

- 367 hospital beds to clients for recovery at home reducing the impact to our area hospitals,
- 1,468 Manual & Transport Wheelchairs,
- 181 Electric Wheel Chairs & Scooters,
- 148 Lift chairs
- 130 Hoyer lift/Sit to Stand Lifts
- 238 Knee Scooters
- 2,628 Walkers
- 4,509 Bathroom equipment and other DME
- In addition, two 16 ft. cargo trailers full of excess DME were sent to San Felipe, Baja Mexico
- We served a total of 6,056 families statewide:
 - 2,351 families from the Tri Cities branch.
 - 2,528 families from the Wenatchee branch
 - 1,177 families from the Poulsbo branch

While these numbers speak volumes about our service, they pale in comparison to the medical and emotional stress families are experiencing. Loss of jobs and delays in getting the desperately needed medical equipment at any cost, confirm our presence in the community is essential. Expressions of hope and joy when we are able to help, confirm we are doing meaningful and necessary work. Our relationship with our neighbors is the most valuable part of our service.



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Organizational structure was revised by two actions. Our Poulsbo branch was successful in applying and receiving their own 501(c)3 status. This action follows our corporate strategy to spin off KC Help Branches as they become self-sufficient. Although they will remain associated with the KC Help Family, they officially operate as their own entity. They have established an alliance with St Vincent De Paul in Bremerton and are expanding their facilities.

Our Colville branch startup program has been cancelled. The Council determined after over a year of effort, that sufficient leadership, volunteers and finances are not available to sustain a viable program. The Program Manager for the Colville branch, accepted a Knights of Columbus State leadership position as an Executive Director and believed he would have a conflict of interest. Hopefully, our effort in Spokane will occur to support Colville.

Financially: Our Tri Cities Operating BofA account ended the year at \$40,030. Our operating expense was \$80,115 for the Tri Cities and \$28,312 for Wenatchee. Our Endowment committee submitted an endowment policy and was approved by the Board. Endowment donations (\$4,000) was deposited in a KC Help Edward Jones account. Donations of securities and bonds can now be accepted. Enclosed is the P&L By Class showing each of the branches. Wenatchee P&L's negative is offset from transfers of \$11,500 from savings or carryover from 2021 ending the year with \$891 positive. We ended the year in a sound financial state without occurring any long-term debt. Note that Poulsbo expenses were related to final transfer of their account to their new 501(c)3 business account. Poulsbo's (KC Help-WW) expenses will no longer be reported in the KC Help Corporate Annual Report.

All licensing and tax reporting was performed on scheduled and were accepted by the appropriate government agency. Transition to Christenson King PC CPA for preparing our annual 990 report occurred successfully. We were notified our accounting software (Quickbooks) would require an upgrade in 2023.

Looking to the future, three areas are in the preparation mode of strengthening or bringing KC Help service to their communities. Spokane is partnering with Catholic Charites in Spokane for warehouse space. The Yakima Diocese is providing land in East Wenatchee for an additional storage building. The Tri Cities (Richland KofC) project to establish a corporate headquarters is in our future. This corporate center will be a hub to establish an expansive inventory facility to supplement the equipment and growth needs of the other regions as they develop.

Data Tables

Regional Service Center	Total Clients	Equipment Provided	Value of Service	Volunteer Hours	Value of Hours	Miles	Miles Value	Cities Served	Client Calling
Tri Cities Service Center	2,351	3,674	\$ 1,339,160	4738	\$141,903	Not Avail	\$0	56	5,815
Wenatchee Service Center	2,528	3,913	\$ 536,365	4143	\$124,083	Not Avail	\$0	66	5,500
Poulsbo Service Center	1,177	2,082	\$ 670,825	1734	\$51,933	1,734	\$11,315	10	2,674
Totals	6,056	9,669	\$ 2,546,350	10,615	\$317,919	1,734	\$11,315	132	13,989

Equipment Type	Tri Cities	Wenatchee	Poulsbo	Total
Hospital Bed w Mattress	176	115	76	367
Manual Wheelchairs	632	545	291	1468
Electric Wheelchairs	129	0	52	181
Lift Chairs	90	0	58	148
Hoyer Lift/Sit to Stand	77	23	30	130
Knee Scooters	96	73	69	238
Walkers	993	1,215	420	2,628
Bathroom & Other DME	1,481	1,942	1082	4509
Total				9,669

Graphs providing details of service, volunteer hours, Calls and inquiries, equipment donations, Communities served, etc. for each of these branches will be available online.



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Our Capital Project continued in 2022 with progress on several critical path fronts.

- a. Phase 1a. Design and Permitting
 - i. Property Re-zoned to Commercial C-3 and All Surveys for Site Completed
 - ii. Boundary Line Adjustment (BLA) Approved with required rerouting of Club Septic line.
 - iii. Site engineering 90% Complete, Wall design 99% Complete.
 - iv. Pre application meeting held with City of Richland in October.
 - v. Permit application for RV storage: Estimate July 2023 (parcel 2)
 - vi. Permit application for Mini Storage: Estimate September 2023 (Parcel 1)
 - vii. Cost to acquire Land will not require excise tax. Special provision for Charities.
 - viii. Land transfer/sale required for collateral to obtain construction line of credit.
 - ix. Construction Loan Business plan nearing completion for requesting loan bids.

- b. Phase 1b. RV and Boat Storage on Columbian Club Property's Southwest corner
 - i. Lease MOU agreement with Club signed.
 - ii. Retaining wall design is complete and Bin Blocks are being manufactured.
 - iii. In-Kind donation to transport and off load blocks working great.
 - iv. We have easement permission from Morgan Neal, our western neighbor.

Our Capital Campaign Committee held a successful dinner to start the ball rolling. We ended 2022 with a balance of \$128,970 in the Capital Account. Included in the startup dinner was a huge in-kind donation commitment from Robert Thompson of Vitner's Logistics to support trucking of material for building the retaining wall. Our Project expenses were \$72,093 of which the excavator (\$44,582) and Engineering/Permits (\$17,484) were the two largest expenses.

Wenatchee also launched a capital campaign to erect additional storage in East Wenatchee. They ended 2022 with over \$160,000 raised and permission to erect the building on East Wenatchee Parish property.

In closing, we ended 2022 with sound operations, financial stability and great support from our volunteers, staff, and the communities we serve.

Faithfully submitted

Jerry Rhoads

CEO KC Help